

'The AUL Way'

AUL Vehicle Service Contracts have earned the trust of drivers, dealers and agents alike by consistently delivering the highest levels of reliable service, the best choice of products, and the financial strength of an industry leader for more than 20 years.

Waiver of Benefits

This Extended Service Agreement has been explained to me. I understand the benefits of it and hereby decline to purchase the agreement. I also understand that any and all repairs on my vehicle are my sole responsibility. I further understand that I waive my right to a rental or loaner vehicle.

CUSTOMER SIGNATURE _____

DATE _____

CUSTOMER NAME _____

PHONE NUMBER _____

DEALER SIGNATURE _____

DATE _____

FINANCIAL SECURITY

AUL service contracts are backed by an A rated insurance company.

ALL 50 STATES AND CANADA

Select any licensed repair facility and have them give us a call. We'll take care of the rest.



Service Contracts. It's what we do.®

1250 Main Street, Suite 300, Napa, CA 94559

Main
800.826.3207

Claims
888.285.2567 Phone - 707.226.1658 Fax

Roadside / Towing
888.810.5150

aulcorp.com

 © 2012 Associates Underwriting Limited L.L.C.
SCB-04-2012



Used Car Coverage



Service Contracts.
It's what we do.®





Powertrain

Our Basic Coverage Plan

Engine Group

All internally lubricated parts. Crankshaft and bearings, oil pump, fuel pump, diesel injection pump, internal timing gears or chain/belt, camshaft, camshaft bearings, valve lifters, rocker arm assemblies and push rods, valve guides, pistons and rings, wrist pins, connecting rods, exhaust manifold, motor mounts and distributor drive gear. The engine block and cylinder heads are covered if damage is caused by mechanical failure of an internally lubricated part.

Engine (Rotary)

All of the above listed parts plus rotors, rotor seals, rotor chamber, eccentric shaft and bearings.

Turbocharger/Supercharger

Factory installed turbocharger or supercharger, including housing, and all internal parts.

Transmission, Transaxle, and Transfer Case (4x4 / AWD)

All internally lubricated parts. Drive shaft/U joint, torque converter, and transmission mounts. Case housings are covered if damaged by the failure of an internally lubricated part.

Drive Axle Group (Front or Rear)

Drive axle housing including pinion bearings, side carrier bearings, ring and pinion gears, carrier assembly, thrust washers, axles, axle bearings, constant velocity joints, internal transaxle seal, and drive axle housing, if damaged by the failure of an internally lubricated part.

Seals and Gaskets

Seals and gaskets are covered when replaced in conjunction with a covered failure, or if the "Seals and Gaskets Coverage" option has been selected and the covered vehicle has less than 125,000 miles at contract purchase date, failed seals and gaskets for covered components will be replaced. Minor loss of fluid or seepage is considered normal and is not considered a failure.



Classic

Includes Powertrain coverage

Power Steering Group

Steering gear box, pump assembly, rack and pinion, pitman arm, idler arm, tie rod, control valves, bearings and shafts.

Basic Electrical Group

Alternator/generator, starter motor, front and rear wiper motors.

Rental Car/Substitute Transportation

We know you need a vehicle. That's why we'll reimburse you up to \$30 a day (\$150 maximum) for a rental car any time your covered vehicle is in a repair facility overnight due to a failure of any covered part. Coverage does not apply to time waiting for parts, services or other delays beyond our control or that of the repair facility. An additional \$90 of rental coverage applies in the event of a parts delay when an internal repair or replacement is performed on a major component (Engine Group, Transmission Group, Drive Axle Group). Compensation ends the day repairs are completed and you are notified that your car, truck or SUV is ready. Reimbursement is only valid if rental is from a licensed car rental agency.



Vintage

Includes Powertrain & Classic coverage

Air-Conditioning Group

Compressor, condenser, evaporator, expansion valve, receiver drier, blower motor, and heater control valve.

Electrical Group

Voltage regulator, distributor, solenoids, manually operated switches, electronic level control compressor including its sensor and limiter valve, electronic fuel injection sensors and injectors, electronic ignition module, ignition coils, power window motors/regulators, rear window heating elements, power mirror motors, power seat motors, and power lock actuators.



Estate

Includes Powertrain, Classic and Vintage coverage

Brake Group

Master cylinder, power brake cylinder, vacuum assist booster, hydro boost, disc brake caliper, wheel cylinders, compensating valve, metal brake hydraulic lines and fittings. The following ABS Components are covered: Hydraulic control unit, electronic control processor, wheel speed sensors, hydraulic pump/motor assembly, pressure modulator valve, isolation dump valve, and accumulator.

Front/Rear Suspension Group

Upper and lower control arms, control arm shafts and bearings or bushings, upper and lower ball joints, radius arm and bushings, torsion bars and mounts or bushings, stabilizer bars, links and bushings, struts, strut bearing plates, shock absorbers, spindle and spindle support, wheel bearings, and the following variable dampening suspension parts: compressor, control module, actuator, solenoid, height sensor, and mode selector switch.

Cooling Group

Engine cooling fan and motor, fan clutch, serpentine belt tensioner, radiator, heater core, water pump, and thermostat.

Seals and Gaskets

This coverage option is included for covered components on Vehicles with less than 125,000 miles at contract purchase date. Minor loss of fluid or seepage is considered normal and is not considered a failure.

OPTIONAL (for Vintage & Estate)

Enhanced Electrical Package

Coverage is provided for the following factory installed devices if the surcharge has been paid and the option has been marked on your Declaration Page – global positioning system (GPS), electronic control modules, instrument cluster, infrared systems, cruise control servo, proximity pass key and sensor, power antenna motor. This option is only available with a coverage level of Vintage or Estate.

TERMS AND PROVISIONS

These are general coverage descriptions. Please refer to the Service Contract for complete terms and provisions.

5 plans to cover your used vehicle all including **Roadside Assistance**:

- Powertrain
- Classic
- Vintage
- Estate
- Reserve

Towing

If your covered vehicle breaks down, we won't leave you stranded. We'll arrange to have your car, truck or SUV towed to the nearest qualified repair facility within a 150-mile radius. This service is available 24/7.

Flat Tire Change

Don't risk changing a flat yourself—call us. We'll send a qualified pro to put a spare on your covered vehicle. If your spare won't work, we'll provide you with transportation to the nearest tire store for repairs.

Emergency Fuel Delivery Service

When it comes to emergency fuel, we deliver. Any time you run out of fuel, we'll arrange for a service provider to deliver two (2) gallons of fuel to your covered vehicle. You are responsible for the cost of the fuel at the time of delivery.

Battery Jump Service

Few things are more frustrating than a dead battery. If your covered vehicle won't crank, we'll arrange for a service provider to assist you and get your vehicle moving again.

Key Lockout Service

It's embarrassing. It's inconvenient. It's easily solved with our Key Lockout Service. Just call us any time your keys are lost, broken or locked inside your covered vehicle. We'll send a service provider and pay up to \$100 per occurrence to cover the cost of the locksmith service, excluding the cost of replacement keys. You are responsible for replacement keys.



Reserve

Possibly the industry's most extensive coverage!

Reserve means to set aside or designate higher quality. For that reason, AUL named its finest coverage "The Reserve Plan". The AUL Reserve Plan is an exclusionary policy covering all components on your vehicle except for a short list of items not covered, mostly items requiring normal maintenance. A pre-owned vehicle that has 0 – 80,000 miles is eligible for the highest level of protection in the used car industry.

